

Workforce Staffing and Outcomes

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This paper explores what is known about the link between staffing of hospitals, particularly nurse staffing, and outcomes for patients (mortality, failure to rescue, frequency of adverse events). In addition to published work on the topic, the paper will present new findings from the International Hospital Outcomes Study which includes the US, Canada, UK, Germany, and New Zealand. The paper will also explore the link between nurse staffing levels and the features of nurses' practice environments and nurse outcomes including job satisfaction and nurse burnout, precursors of nurse turnover.