

## **Topic: Optimising the Health Workforce through Interprofessional, Collaborative Models of Care**

*Goal: Better our understanding of the enablers, challenges and impact of interprofessional, collaborative care models as a means to optimise the health workforce/health professional scopes of practice.*

Whether to increase patient satisfaction, improve health outcomes, accelerate access to care or reduce costs (among many objectives), interprofessional or collaborative care models are increasingly central to health care innovation strategies.

Despite the touted benefits of these models of patient care, notable gaps in policies, education, planning and impact analysis remain within IHWC countries, including:

- Definition, preparation and regulation of the scope of practice/roles of various health professionals in interprofessional, collaborative care arrangements;
- Updating health professionals' educational programs to factor in the changing roles of participating health professionals;
- Description of how the models function and the process of development, implementation and evaluation;
- Measuring the impact of new interprofessional, collaborative models of care on various patient, provider and system outcomes; and
- Health workforce modelling that accounts for the cross-impact of complementarity and overlapping scopes in interprofessional models of care

Through presentations and discussions among panellists and IHWC conference participants, this session will examine the following questions:

- What are some of the best practices in organizing interprofessional care to optimize participating health professionals' scopes of practice?
- What tools do we have to measure if the interprofessional models are working to optimize use of the health workforce and the number and types we should produce? What should they look like?
- Do we have approaches to measure if interprofessional models of care improve quality, efficiency and effectiveness of care? If not what should they look like?
- What enablers and obstacles can we face when implementing interprofessional models of care and how can they be addressed?

(As an alternative, we could have table discussions after panel presentation and facilitated discussion)