

# Consumer directed care - how does it change the game for the workforce?



Australian Scenario, 17<sup>th</sup> International Health Workforce Collaborative  
Conference



# The Australian health and community care sector.

- ▶ Cross-over in health and community care sectors and their workforces.
- ▶ Australia's spend of GDP on health alone in 2015-16 was 10.3%. (*Australian Institute of Health and Welfare, 2017*)
- ▶ Approximately 1.35M workers in “healthcare and social assistance” in 2016 (*Australian Bureau of Statistics, 2016*)
- ▶ Currently approximately 700,000 registered health practitioners (*AHPRA*)

# The National Disability Insurance Scheme (NDIS).

- ▶ An insurance scheme for Australians who have a permanent and significant disability.
- ▶ Replaces other programs and funding arrangements that are localised or based on States / Territories with a national scheme.
- ▶ Estimated to cover approximately 460 000 Australians with a disability by 2019. *(Australian Government, 2016)*
- ▶ Expected to cost AUS \$22B annually by 2022. *(Productivity Commission, 2017)*

# A consumer led model.

- ▶ Participants either transfer from existing schemes or apply to enter.
- ▶ A first plan is developed between the participant and the National Disability Insurance Agency to identify outcomes and reasonable and necessary supports for the participant.
- ▶ Once the plan is completed, individualised funds are provided to the participant and is in their control.
- ▶ Plans are reviewed every 12 months.

# Perspectives.....

- ▶ Consumers
- ▶ Providers
- ▶ System managers
- ▶ Workforce

## Our challenge.

What would enable the health and disability workforce to adapt to a consumer directed care scheme and diversify to provide integrated services that focus on outcomes such as independence, well-being and employment?